

**Surepath Construction Services, LLC** P.O. Box 9, Marlboro, NJ 07746

**Attn: Andrew Messinger** 

**Date** 24 July 2020

## **Letter of Appreciation – PNC Bank Arts Center Renovation**

Andrew,

On behalf of Live Nation as well as the New Jersey Turnpike Authority, I wanted to acknowledge the extraordinary job Surepath did on our PNC Bank Arts Center Project. Your hands-on leadership and vast construction management experience was instrumental in the successful completion of a very complex project. While the PNC project was both one of the largest projects as well as being one of the most time sensitive to Live Nation, your experience and processes allowed Surepath to jump in with both feet as soon as we engaged your firm. Surepath exceeded our expectations on all counts and it has been a pleasure to work with you and your team.

The PNC project consisted of a major renovation to an existing amphitheater by the complete demolition of two plazas, building eight new buildings worth over \$20m and the coordination of all Live Nation furnished equipment including new security, IT backbone & systems, stadium seating and the sourcing, coordination, expediting and installation of \$2.2m worth of new kitchen equipment with a somewhat challenging vendor. This combined with the fact that the project was administered by the NJ Turnpike Authority on an historic venue with a public bid and union workers while maintaining an extremely tight schedule during a national pandemic has made this one of the toughest projects from the beginning and we are convinced that it was solely thru the efforts of Surepath and your personal involvement that it was successful.



As an Owner's Representative, you seamlessly integrated with our Live Nation team and established yourself as a critical resource to our venue General Manager, to me personally, as well as the multiple internal / external vendors we needed to coordinate. The fact that you brought in extra Surepath team members to the project because you knew we needed the help at critical stages speaks to your attention to detail and comprehension of our goals all the while being cost conscience.

We have worked with multiple firms nationwide and have not received the level of dedication, service and value add as we have received from you and we would wholeheartedly recommend your services to anyone who ask and we look forward to working with you again.

Andrew, it truly has been a pleasure and honor to work with you.

Sincerely,

## **Ted Roberts**

Director of Construction
LIVE NATION – US CONCERTS